



“ Working in partnership with Skillsoft, we’re leveraging Skillport to make best use of eLearning resources. That includes aligning content to strategic training needs, and localising resources to address specific regional business needs and language requirements.”

Helen Sussex, Learning Design and Creation Director, CGI

BUSINESS CHALLENGE

Founded in 1976 by 26-year old entrepreneurs Serge Godin and André Imbeau, CGI has grown to become the world’s fifth largest independent IT and business process services company. From its humble beginnings in the basement of Serge’s home, today CGI straddles the globe with more than 65,000 operating in 40 countries across the Americas, Europe and Asia Pacific.

Their commitment to helping clients achieve their business goals, and providing its own people (members) with rewarding careers, means CGI takes professional and personal development seriously. To achieve these objectives a global learning design and creation (LDC) team, responsible for the creation of innovative, cost-effective, and impactful learning solutions, was established.

ABOUT CGI

CGI, Conseillers en gestion et informatique, was founded in 1976 in Québec city, “ and translates to “Consultants in management and information technology.” As they grew into a global company, they became known as simply CGI. Today, with a presence in 400 locations across 40 countries, strong industry expertise, and end-to-end IT services, CGI is able to meet their clients’ business needs anywhere, anytime. They continue to strive to be recognized by clients, members and shareholders as a world class IT and business process services (BPS) leader. While remaining true to their Constitution, CGI continues to adapt to best respond to changes in the IT market, the local and global business climate of clients, and to their professionals’ and shareholders’ expectations.

HOW SKILLSOFT HELPED

CGI’s LDC team introduced a single global ‘Learning Everywhere’ site, featuring examples of experiential learning activities and Skillsoft’s New Habit Calendar linking all eLearning courses, videos and book links.

This enables members to explore the different types of learning available, identify their individual learning style and effectively plan their professional and personal development.

To maximise professional development for staff and evolve the CGI learning culture, our Skillport 8 platform facilitated global delivery as now all content is available in multiple languages and accessible 24/7.

KEY METRICS

Over **70 L&D specialists** around the world can now access a central asset register containing all CGI learning resources

The Skillport 8 platform ensures the learner experience is both **consistent and seamless**

Deep linking between workforce development, learning needs surveys and learning assets enabled the fast roll-out of global learning programmes

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