



# UTEC

“ The support and guidance we’ve received from Skillsoft’s customer success consultant, account manager and technical support team has been the key to our success to date. We view the team at Skillsoft as part of our wider learning team – it’s fantastic to have them. ”

**Richard Martin, Training Coordinator, UTEC**

## BUSINESS CHALLENGE

One of the largest global independent surveying companies, UTEC provides specialist solutions to customers operating in a wide range of sectors.

With 380 employees based at a variety of locations and 70% of staff working on offshore projects, extracting these highly qualified technical specialists from time-sensitive mission-critical customer assignments to fly around the world and attend classroom-based training sessions was proving ineffectual and too costly.

UTEC needed a global eLearning strategy that would provide a standardised skills and development framework to support ongoing career progression and structured access to essential compliance and third-party certification training, from anywhere in the world.

## ABOUT UTEC

UTEC Survey, an Acteon company, is one of the largest global independent surveying companies providing customized survey solutions to a broad range of customers worldwide. Through their expanding network of office locations, they provide their clients local competency complemented with their international resources. UTEC delivers unmatched value to their clients’ projects by having a thorough understanding of their business, developing the right survey solution to meet their requirements and upholding their promise of “Success you can Measure”.

## HOW SKILLSOFT HELPED

With Skillsoft UTEC implemented Skillport® 8, an online eLearning portal, that would give employees access to L&D resources. Users can launch content on their smartphone or tablet device or download for later review.

All UTEC employees were enrolled in the UTEC Virtual College (UVC) online portal, establishing it as the go-to-place for development needs. This contains both Skillsoft and UTEC resources aligned to competences and enables UTEC to support the learner journey, mapping each individual’s progress against the company’s frameworks.

The L&D team also uses Skillsoft’s New Habit Calendar to promote self-directed learning opportunities to offshore and onshore teams, stimulating users to access the UVC and explore the rich choice of resources.

## KEY METRICS


**95%** of staff have now completed the anti-bribery training that is essential for UTEC to maintain compliant operations

All employees, including those in offshore roles in remote locations, have access to a rich repository of learning courses and resources

The success of the current training encouraged the L&D team to pursue its goal to produce **20** tailored training programmes each year to address the unique requirements of their industry


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